



“We’ve done your homework for you.”

Dear Drexler:

Congratulations on achieving Best Pick™ status in 2010. We know you’ve worked hard to accomplish your high level of customer satisfaction, and we at Home Reports appreciate your efforts. Attached you will find a sample of what your customers had to say about your work this year.

Thank you for all of your hard work, and we look forward to working with your company in the future.

Sincerely,

The Home Reports Team

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*Drexler did my shower doors, and they're great. I got that done last year. They're great; they're precise. They do what they're say they're going to do, and so far, the shower's been great. It was a colored glass, a tempered glass wall. I kind of told them what I wanted, and they made it. They have a shop that fabricates. I told them what kind of glass and how I wanted it laid out, and they fabricated it for me. It was a labor of love, that shower, and it's been awesome.*

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*They came out to install a new shower door. I liked the company. They were very professional, and I thought they were reasonably priced, and they did a really good job.*

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*Drexler did a good job. I had my bathroom repaired, expanded. They removed the mirror. They had done the mirror some time ago. They came and removed the mirror. They did an excellent job. I didn't have a problem with their cleaning up or customer service.*

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*I think they did a good job. They were a little high priced, but they did a good job. They built a shower door for my daughter's shower, and they replaced glass in a dutch door that goes from our home into our garage. They replaced two panes in the outdoor fixture that hangs over the front door. I thought their work was great, very professional, very well done, very quality work. And Joe's a nice guy, Joe Drexler.*

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*I thought they were fine.*

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*I thought the work was great. They put a new shower door. It wasn't a tub; it was a shower, but it was the size of a tub. It wasn't a stall, but it was a long shower. And when I bought this house, somebody had redone the basement, and they had put just a commercial type. It just wasn't very good, and it would come off the runner. I tried to fix it. I called my son, and he said, 'Mom, you need a new shower door.' He's the one that told me about calling Drexler. He used them, and he said, 'You'll like them.' And I did. The nice man that came out, and he told me I could get two or three different kinds. So I picked the one that I wanted, and it wasn't the most*

*expensive. He agreed that I didn't need the most expensive. For however long it took, he came when he would come and came back when he said he would come back and installed that shower door, and I just love it. It's wonderful. I feel good about what they did for me. I would recommend them to someone else.*

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*They did an excellent job. They came out and added some hooks to my glass shower. They were excellent with the installation. They were timely. What stood out is that they were very professional. Overall, everything looks okay. It's excellent. Drexler did a great. They're very professional.*

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*I think they're wonderful. I had a custom-made shower door for my bathtub, real big; it had to be custom made. The installation was perfect.*

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*They did a good job. We had two shower doors broken, one that didn't close. They replaced them. The quality of work was great, and it has held up great. The technicians were very professional.*

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*I wrote them a letter, complimenting them on the great job they did. I have recently been retired from the contracting business and dealt with a lot of contractors in my life and thought that they did a really good job. They measured up and engineered the glass partitions and door for a shower master bathroom remodel job I was doing. They ordered and came back a few days later and installed it. Very prompt, did everything they said they were going to do. Everyone I talked to in the company was very helpful and beneficial, and they suggested what I needed and gave me some better ideas than I already had. I would highly recommend them—I think they are very good at what they do. They came highly recommended to me.*

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*It's been a while, but I think they did a great job. They installed some shower doors for me. This particular time, they did it for a basement guest bathroom, but they've done work in the rest of the house a couple of years ago. They did a really good job. I'd give them an A.*

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*I do want to mention one thing: They put in a handicap bar to get in and out of the shower easily, and I guess it's brass, and it's tarnishing terribly. When you clean it, the next day, it's bad again. We were pleased with everything else; we're just having a problem with that bar. I haven't told them. We just have to polish it a lot. As far as the door situation, that was fine, and they were very nice to deal with. The owner was very personable, very nice. He came when he was supposed to come and sent his people out in a period of time that was good. As far as standing out, I would recommend them for sure. There was no issue with the service, so I guess I'd give them an A.*

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*They were excellent. I would recommend them highly. They're not a middle man, so they manufacture and install glass shower doors. I have a situation where the doors were for my handicapped father, so, based on their recommendation, I went with a certain height. They took it upon themselves to actually bolt the glass to the frame versus being able to take the glass off because of my father's situation. They were very in tune to what my requirements were, and the quality of the materials was what I expected it to be. I would definitely recommend them. They're a local, longstanding firm here in Atlanta, but I don't think people normally search them out to do this on a retail basis. That's my impression.*

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*They did a great job. They came out and measured our shower and made custom glass for the doors. We had a little bit of a problem with some leakage, and they were there right away, fixing that for us. The quality of work was excellent. They are very professional.*

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*Drexler does great work. They've done work for me several times. We remodeled two different houses, and they did the shower installation for both. This past October whenever they came out, we just had an adjustment that needed to be made. They came out, were very efficient, did it, and were on their way.*

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*Drexler Shower Door came out installed a custom-fitted shower pan on my shower door. I think their installation was good, and the technicians they used were good. Coming from my wife, they were very professional, did the job very quickly, and came on time.*

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*I thought they did a great job. I was very pleased. They installed a shower door where we didn't have one. We've moved into a house, and they hadn't completed the renovations, so they came and put a shower door on for us. They gave us an estimate, and they stuck to it and were speedy about getting it done. I was quite pleased. It's held up fine.*

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*Drexler did the glass work, and they did an excellent job. It was a master bathroom. The installation was great. It was perfect. I wasn't there; I had my mom there. It's my summer home. They did a good job. When I came to visit, it looked wonderful. There haven't been any problems with it since they've installed the door.*

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*I thought they were very professional. They gave a lot of descriptions of their product line and options available to me. I think they were good. I would recommend them to people. They installed a new shower door that is all glass.*

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*I thought Drexler did excellent work, and we are very happy with it. They put in a new shower door. We took out the old sliding one, and they put in a solid glass one that opens out. The timeliness and the workmanship was excellent. They delivered just as they promised, on schedule, and a quality job.*

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*I thought Drexler Shower Door did excellent work. They did what they do, put in a shower door—two shower doors, actually. The technicians that came out were very friendly. Everything was fine. I would highly recommend them to someone else.*

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*I love Drexler. They were great. They were really phenomenal—I mean, old school in terms of how they run their business. First of all, it's a family-owned business. They're extremely professional. They came when they said they were going to come. Believe it or not, they didn't charge until after it was installed, after you had a chance to really decide if there were any*

*adjustments that needed to be made. I haven't dealt with a company that didn't at least expect some money up-front, and they didn't. Like I said, it's a very old school type of run company. I told my mom, I said, 'Mom, I've never had an experience like this, it was that good.' I'd give them a higher rating. I would absolutely be glad to refer them to anyone else. No questions. If I have a star rating, I would give them completely. I had two bathrooms redone, but one of them had the just pure glass enclosure. It was a shower enclosure. So there were two panels that they put in with clamps, and I'm very very happy with it. I'm very happy. Drexler, the experience with them was so different from everyone else. They just went above and beyond in every way.*

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*Drexler did a good job. They replaced a glass tabletop, a small occasional table. It was for a living room. I took it to them. The glass was broken, so I just took it down there, and they cut out a new one. I would recommend them.*

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*Drexler was pretty good. It was good working with them. They're good guys. They put in a glass wall about eight feet high and 3 feet high and had a 45 degree angle. It was for a shower. They did a great job. On the first go around, they misunderstood the way I wanted it installed. On the second go around, they came back and did it right. They came right back, and there was no problem. I would rate them an A. I would recommend them to somebody else.*

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*Drexler Shower Door Company did some work for us back in November. They were fabulous, and the work was perfect. They came out and measured, and then created and installed a custom glass shower enclosure with door. The design of the door was fabulous – beautiful.*

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*Drexler Shower Door Company is fabulous. The highest rating I can give, then they get it. They have worked for us in the past. Recently we redid a bathroom, and they put up a beautiful shower door, stainless and all. The workers are extremely knowledgeable, and they always clean up after themselves. I would highly recommend them.*

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*Drexler Shower Door is very cooperative. They are very good. They replaced a shower door. They did a good job.*

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*They did a fine job. They just realigned the shower door for me. I just used them yesterday. My shower door was out of alignment again. They're the only folks I know of in town. They installed them, so they would be the logical one to have back out.*

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*Well, it works. It was just a normal thing. Drexler came out to put the shower door in. I don't know about all that, but everything's fine. They do good work, so I would recommend them.*

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*I was very satisfied with them. My wife was very satisfied, too. We've used them a number of times over the years, and then just again recently. We're very happy with their service. They have replaced screens. They have fixed our sliding glass doors when we've had problems with those. We've had some settling over the years. I've lived in my house for thirty-odd years, and they've taken care of the ease of sliding there that's caused by the settling. They've done shower doors for us. They originally installed the doors for us thirty years ago, so we've been very happy with them over the years.*

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*We were satisfied with their work. They came in to repair a shower door that was broken, and they came in, and they did a great job. They had to come one day and then get the parts, and they came back four or five days later and installed it. I would absolutely use them again.*

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*They have a very good product. We've been very satisfied with their product and their installation. We built a new home eleven years ago, and they installed the shower doors that we required. And one in particular was very expensive, and it's a very fine door. Evidentially, our builder uses them, and he's one of the best builders in Atlanta. I would recommend them to someone else.*

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*Drexler Shower Door did great work. They installed shower doors for us. They were custom made. They were very good. It was a good effort.*

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*I've used Drexler Shower Door for over 20 years, and their work is tip-top. They installed a glass wall with a shower door in the middle of it and later replaced a bay window for us. The technicians come out when scheduled. Their service is pretty honest.*

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*Drexler Shower did good when they installed a shower door for me. The workers were honest, knowledgeable, and did a good job.*

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*Drexler Shower did some work for us as part of a home renovation project, and they were incredible. They are awesome. They made the glass frameless master shower door for us. They did the whole thing from start to finish. They came out, measured the opening, and checked it. They had to cut one side because it wasn't exactly square, gave me an estimate on-site, and then installed it the day they committed to. Everything was very good. In fact, it was consistent with other write-ups I have seen in Home Reports about them.*

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*Drexler was good. They put a shower door in for me. It was just a door. What makes them good is all the things you would use to define good. They showed up on time. They did the job. They cleaned up after and the pricing was what they said it was going to be. I would use them again.*

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*Drexler did some work for me last December. They're convenient; they're close by, and I thought they did a good job—maybe a little more than I wanted to pay. But, you know, I have nothing bad to say about them. I do get the Home Report, and I do use it, so I appreciate the work Home Reports does. They did a fine job.*

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*They did great, and I'm going to probably use them again. We redid our bathroom, and they did all the shower door fixtures. I haven't had any problems with leaks since I've used them. I would use them again.*

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*Drexler Shower Door Company, they did a good job. They came on time and worked as they said.*

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*Actually, I thought they were excellent. I was very happy with the service, the professionalism, and the work itself. When they came out, they did a frameless shower and glass shower door for us. The workers came out when they were supposed too. I didn't have any billing problems with them.*

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*They did some work for me back in September. The work they did for me was fine. They did a good job. They installed shower doors in two bathrooms for me. Everything has held up fine for me. They're good. I feel that the company had good customer service, and they did good quality work.*

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*They were excellent, very professional, and the product was great. It was a shower door, and I have had no problem with it. They just installed a shower door around a kind of an oddly-shaped shower that was custom ordered, and it has been great. They have excellent customer service. They cleaned up after themselves.*

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*They did a great job. We have a very old home, and they put in shower doors. And we've always had a problem with it leaking water out, and they did it correctly. It is hard to do in an old house. Their customer service is very good. I've even been by there to get glass for table tops, and they've been wonderful at that. Yard furniture, making table tops for me – my glass had broken out of my little table. Actually, it's a big table. They fit glass for that as well. I don't think they do that all the time; they just did it as an extra.*

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*They did an excellent job and turned it around in the length of time they said they would. I thought the price was very fair on the work they did. I had shower doors that the handles had*

*broken off of, and they replaced those handles for me.*

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*They were excellent. They made and installed a shower door. They were very efficient. I did like their work.*

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*They do absolutely beautiful work. Mr. Drexler himself came out, took the measurements, and was extremely careful. He talked to me about products, gave me options, and all that kind of good stuff. When the guys came to put the door in, it took them, maybe, twenty minutes, and it's been up ever since. Follow-up wise, I called up because I having some questions about maintenance, and the guy—I think it was also Drexler's son—got on the phone and was candid, told me some products to buy, and gave me some advice. It was great. A really good experience. Very good experience. I would definitely use them again; in fact, that was the second time I'd used them.*

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*I thought they were excellent, very excellent. I've used them twice. They fixed a very difficult shower door for me that needed to be replaced, and they were able to fix it, which was wonderful. And then they also put up a beautiful glass or mirrored section on a wall and did a really good job, so they're just terrific. They came quick and estimated it; they sent very good people that worked for them, very friendly. I liked them very much.*

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*Drexler Shower Door did a great job. They are a pretty well-run company. I had actual glass in my shower doors, and I had to redo them and have them put Plexiglas in. They did a great job. I was happy with everything and so far has held up great.*

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*They did a fabulous job. They did the glass enclosure on the shower door. Everything was right on time. They sent somebody out. We were sort of under construction—remodeling—and they sent somebody. They did just in the time that we asked them. It's fabulous; it makes the room. Overall, I am very satisfied.*

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*I think they're excellent. I renovated a house about two years ago, and they had done work for me then, so I used them again when I had my next opportunity to do a shower door. This time I had an old tub that was in the original house, and so they put in a frameless shower door for me. And then the other time, they did two full shower doors and a master shower. It looks great. I've been thrilled with them, no problems at all.*

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